

House Rules

To ensure that all guests enjoy a pleasant stay in our apartment, we kindly ask you to observe the following house rules.

By booking and/or moving into our apartment, you agree to these house rules.

General

If you are missing anything in the apartment or need assistance, please inform us immediately.

Nobody damages items on purpose; however, accidents can happen. We would appreciate it if you inform us of any damage right away so that it is not discovered only after your departure during final cleaning.

We provide toilet paper, dishwasher tablets, trash bags (already placed in the bins), etc. for the first few days. For the remainder of your stay, please supply these items yourself.

Payment

The full rental amount must be paid in cash upon arrival or departure, or in advance by bank transfer.

Any deposit already paid will, of course, be deducted.

Unfortunately, we cannot accept credit cards, debit cards, or checks.

Check-in / Check-out

- **Check-in:** from 3:00 PM
- **Check-out:** by 9:00 AM

Please ensure that check-out is on time.

Parental Supervision

Parents are responsible for their children.

In consideration of our neighbours, please avoid loud stomping, shouting, and slamming doors.

We, the Gstrein family, live in the apartments above and kindly ask for your consideration.

Waste Disposal

Guests are responsible for disposing of their own waste.

Please separate and dispose of garbage in our waste room (located to the left of the entrance door) as follows:

- Residual waste
- Plastic
- Paper
- Colored glass
- Clear glass

Failure to comply with waste separation regulations will result in a fee of €100.

Non-Smoking Apartment

Smoking is **not permitted** in the apartment or anywhere inside the building.

Smoking is allowed on the balcony; please use the provided ashtray.

Parking

One parking space on the property is available for your vehicle.

Cleaning

Please empty and clean the refrigerator before departure.

Dishes, cutlery, pots, and kitchen appliances (coffee machine, toaster, kettle, etc.) must be returned to the cupboards in a clean condition.

Please keep the refrigerator, freezer compartment, and oven in the same condition as you found them.

Do **not** dispose of waste, food scraps, hygiene products, grease, or hazardous liquids in sinks, washbasins, showers, or toilets, as this may cause blockages.

Pets

Pets are not allowed in our apartment.

Quiet Hours

Quiet hours are from **10:00 PM to 7:00 AM**.

Keys

The keys to your apartment also open the main entrance door and the ski room.

Please do not hand the keys to third parties.

In case of loss, the tenant is liable for the replacement costs of **€15.00**.

Liability

We assume no liability for personal valuables or accidents.

Please make sure all lights are turned off when leaving the apartment – both the environment and the landlord will appreciate it.

Use of the Apartment

It is strictly **not permitted** for non-residents to visit the apartment or to park their vehicles on our property.

Parties are not allowed.

The apartment is intended solely for residential and recreational purposes.

Music systems may only be used at room volume. For systems with bass, the bass function must be completely turned off.

Termination

In the event of repeated violations of the rental conditions, the landlord reserves the right to terminate the rental agreement unilaterally.

In such a case, the guest must vacate the apartment immediately. No refund of the rental price will be granted.

Early Check-in / Late Check-out

Early check-in or late check-out is only possible upon request and subject to availability.

- **Early check-in from 8:00 AM:** €50.00
- **Late check-out until 1:00 PM:** €50.00

Ski and Snowboards

The ski room is located to the left of the entrance door and is equipped with a ski boot dryer.

Please store your ski and snowboard equipment there.

Duty of Care

The tenant is obliged to treat the apartment with care and to ensure that all accompanying guests comply with these house rules.

Please handle the vacuum cleaner and hairdryer carefully; they are not toys.

In the event of damage or defects, the tenant is liable for the replacement costs.

The apartment must **not** be entered wearing hiking boots or ski boots.

Ski boots must be stored and used exclusively in the ski room.